



Australian Government
The Repatriation Commission

FAMILY STUDY PROGRAM

PHONE 1800 502 302
EMAIL: healthstudy@dva.gov.au

Participant Reference Number:

<Insert Participant ID>

Password:

<Insert Password>

Survey Support Line:

1800 778 363

DPID BARCODE

BSP: XXXX - X

<TITLE> <FIRST NAME> <LAST NAME>

<ADDRESS 1>

<ADDRESS 2>

<SUBURB> <STATE> <POSTCODE>



barcode

Vietnam Veterans' Family Study Survey

Dear <Participant Salutation, First and Last Name>,

Thank you for taking part in the Vietnam Veterans' Family Study and being prepared to share your experiences of the effects of military service on you and your family.

The aim of the Study is to collect essential information to help us develop policies and programs for all members of the military community and their families. The enclosed brochure tells you more about this important project, and includes a toll-free number to call our Health Study Line on: 1800 502 302. A website is also supplied, www.dva.gov.au, if you would like to seek more information.

It is important we understand the experiences of ADF personnel who deployed to Vietnam and the possible impact of this service on their families. However, to fully understand the effects of their experiences, we need servicemen and servicewomen who did not go to Vietnam, and their families, to also take in part in the survey. By comparing responses from both groups we can identify experiences common to everyone and those that stem from Vietnam service.

That means *your* story is important, so please take the time to complete the enclosed survey and share your experiences and feelings. When you have finished please return it in the envelope that comes with this letter.

You may prefer to do the survey on-line at www.cbr.com.au/dva-family-study.html. Simply click on the "Help to complete survey" button and then enter the participant number and password found in the top right-hand corner of this letter.

The survey takes around 60 to 90 minutes to complete. It is long because our researchers need detailed information that will provide them with meaningful insights. There is no need to complete the survey in one sitting. Take a break if you get tired and return to it later. Also, please do not answer any questions that cause you distress.

The Department has commissioned Colmar Brunton Social Research to conduct this survey. If you have any questions please visit www.cbr.com.au/dva-family-study.html or call the Survey Support Team on 1800 778 363.

If you have any broader questions about the Vietnam Veterans' Family Study please contact the Department's Family Study Team on 1800 502 302 or healthstudy@dva.gov.au

Please use the survey to tell us your views either as a former ADF member who served during the course of the Vietnam War or as a family member and contribute to this significant project.

It is also not too late for others to join the Study and tell us their experiences. If you know someone who served in the Australian military between 1962 and 1975, a Vietnam veteran, or their family members please encourage them to contact the Study and register on 1800 502 302 or by emailing healthstudy@dva.gov.au

Due to the size of this study, the distribution of the questionnaires is being spread over a number of weeks. If you know people who are registered for the study but who have not received their survey yet, rest assured they will receive it by the middle of September.

Yours sincerely,



Mark Kelly AO DSC
Major General
Repatriation Commissioner
VVFS Consultative Forum Chair
23/08/2011



Dr Graeme Killer AO
Principal Medical Advisor
23/08/2011

Supporting the Vietnam Veterans' Family Study

Please note:

Completing this survey is voluntary and you can withdraw at any time. Your answers and personal details will be kept confidential and will not be made available to the Department. Your responses will not affect any pension, health services or entitlements you or your family receive from the Department or may receive in the future.
