

# Out in the shed with Ted.

Ted McEvoy

#### Pensions.

Pensions were increased on the 20<sup>th</sup> September, 2012. The next review is scheduled for the 31<sup>st</sup> December 2012. Here are the current rates.

Pension	Old Fortnightly	rate New Fortnightly rate	Incre	ase
Special rate (TPI) Pension/MRCA Special Rate Disability Pension	\$1,154.20	\$1,182.00	\$27.80	2.4%
Extreme Disablement Adjustment	\$637.30	\$652.70	\$15.40	2.4%
100 per cent General Rate of Disability Pension	\$410.10	\$420.00	\$9.90	2.4%
50 per cent General Rate of Disability Pension	\$205.50	\$210.00	\$4.50	2.2%
Intermediate Rate Disability Pension	\$783.40	\$802.30	\$18.90	2.4%
Service Pension - Single	\$755.50	\$772.60	\$17.10	2.3%
Service Pension - Couples	\$1,139.00	\$1,164.80	\$25.80	2.3%
War Widows/ers Pension	\$765.60	\$783.60	\$18.00	2.4%
Income support Supplement	\$228.90	\$234.00	\$5.10	2.2%

Disability pensions are not taxed. You do not need to declare it as income in your tax return.

### Carer Allowance.

The Carer Allowance is adjusted each year on the 1<sup>st</sup> January. The current rate (caring for a person 16 years or over) is \$114.00 per fortnight.

If you are receiving Carer Allowance on 1 July each year, you will also receive an annual Carer Supplement of up to \$600 for each person in your care who qualifies you for Carer Allowance.

The Carer Allowance (caring for a child under 16 years) is either:

- a fortnightly payment of \$114.00 and a Health Care Card for the child or
- a Health Care Card for the child.

Which of these you receive depends on the child's care needs. You will also be paid an annual:

- Child Disability Assistance Payment of up to \$1000 to help you with the costs of caring for a child with a disability and
- Carer Supplement of up to \$600 for each child in your care who qualifies you for Carer Allowance.

You or your partner could be eligible for a carer allowance – see <u>HERE</u>.

## Free trip home!

Good News, the Prime Minister's office recently advised that leave travel entitlements, for all single members of the ADF, have been re-instated.

The Minister for Defence Science and Personnel, Warren Snowdon, issued a press release, and you can read it HERE.

It was good enough for us, it should be good enough for today's young blokes/blokettes.

Sanity returns!!



# Proposed chances to the Safety Rehabilitation and Compensation Act (SRCA).



The 7<sup>th</sup> Batallion RAR Assoc issued a release about the proposed changes to be made to the Safety, Rehabilitation and Compensation Act. If you have an injury or illness that resulted from your service with the ADF – this could be of interest to you,

You can read that **HERE** 

#### 1927 Ford Trimotor C-1077.

Speaking of aeroplanes, which we weren't, but now we will. One of the most important events in selling aviation to the general public was the entry of Henry Ford into aircraft manufacturing. The Ford automobile was, at the time, the symbol of reliability and it followed in the minds of a good many people that a Ford airplane would therefore be safe in which to fly. The Ford Trimotor, nicknamed "The Tin Goose," was a rugged, all metal, dependable transport airplane which won a permanent place in aviation history.



The Tri Motor, called the 4-AT (for Air Transport) made its maiden flight on June 11, 1926. Between its first flight and July 27, 1931, a total of 71 4-AT's were built and this rugged aircraft, with its three 220 hp Wright J-5 engines, became a successful 12 to 14 passenger transporter. The upgraded 5-AT model became the most famous of the different Ford Tri-motor models and by the time Ford stopped producing aircraft in 1933, 199 Ford Tri-motors had been built. In May of 1930, the 5-AT sold for \$40,000.

More than 100 airlines from around the world flew the Ford Tri-motor. They were used on the first transcontinental route and were flown by Transcontinental Air Transport (TAT) later to become known as (TWA.) The following are photos of the aircraft's interior.









#### Some characteristics of the aircraft are:

Crew: 3 (1 Flight attendant)	Capacity: 10 passengers
Length: 15.32 metres	Wingspan: 23.72 metres
Empty weight: 3,560 kg	<b>MTOW:</b> 6,120 kg
Fuel capacity: 886 litres	Fuel consumption: 173 litres/hour
Max speed: 241 km/h	Cruise speed: 145 km/h
Range: 885 km	Ceiling: 5,640 m

The missus left a post-it note on the fridge saying
"It's no good, it's not working, I'm staying at mum's for a while"
I opened it, the light came on, the beer was cold. I wonder what she was on about?

#### Pan Am.

Pan American World Airways' experiences during the early days of World War II were unmatched by any other civil organization. Established in 1927 as a scheduled air mail and passenger service operating between Key West, Florida, and Havana, Cuba, it eventually became known throughout the world as Pan Am. When the US entered the war, Pan Am



was the USA's only overseas airline and nearly all of Pan Am's equipment and its 9,000 employees were assigned, directly or indirectly, to the war effort. They rose to the challenge.

Pan Am's pilots and navigators were called on to advise the military on the techniques of overseas flying and to start training crews. At the Pan Am Navigational School near Miami, General Jimmy Doolittle's navigators trained for his bombing raid. At Pan Am bases, many departments started working around the clock. Doubling and tripling of maintenance personnel resulted in a 50 percent cut in servicing time and a 100 percent increase in aircraft utilization.

Most Clippers flew twice as many hours, twice as often as they had in peacetime. The plush interiors of the B-314 flying boats were stripped to wartime austerity and priority cargo was packed into every available inch of space. The exteriors were camouflaged by painting them with drab sea-gray paint. The Pan Am crews now wore khaki when under Army command and green when flying for the Navy.

During the first year of the war records were shattered and re-shattered. Feats that would have been considered miraculous in normal times were now all in a day's work. In

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1942 Pan Am Clippers made 1,219 Atlantic crossings. The amount of cargo carried increased sharply from 7,500 kilograms in 1941 to over 1,350,000 kilograms in 1942!

It seemed that transatlantic flight crews were in the air more than they were on the ground. Captain H. E. Gray, who was to serve as president of Pan Am in the 1960's, made nine crossings in nine days. Pan Am pilot Joe Hart made 12 in 13 days. Captain R. O. D. Sullivan made a total of 103 crossings of the Atlantic in 1942. When he became the first person in



history to make a hundred aerial crossings, he wasn't even aware of it. Bringing his oilstained, camouflaged Clipper down on Long Island Sound, he had to be told of his achievement by Pan Am's ground personnel. Asked to describe his feelings at reaching this aviation milestone he answered, "Well, I do feel a little hungry."

Although the Japanese had taken over all of its Central Pacific bases except Honolulu, Pan Am nevertheless continued to be active in Asia. Pan Am's affiliate on the mainland of China, the China National

Aviation Corporation, made a heroic evacuation of some 275 U.S., British and Chinese civilians from Hong Kong, accomplished by pilots and ground crews working without rest for 72 straight hours. In April, 1942, Pan Am played a key role in evacuating more than 4,000 civilians and wounded soldiers from Burma, at the same time flying in supplies for the forces struggling to hold back the Japanese invaders, much of it accomplished in violent monsoon weather and under constant threats from enemy aircraft.

To expedite shipments to the Asian and African war zones, Pan Am formed a new Africa-Orient Division. Its exploits are legendary. The famous "Cannonball" route was established; stretching 11,500 miles from Miami to South America, across the Atlantic to Africa and from there to India, it was the longest, fastest, big-scale air transport route in history and an important supply line for the entire Far East.

At its peak, seven flights a day in each direction were being scheduled, and one day there were 16 Pan Am-operated C-54 transport planes over the ocean at the same time. This steady flow of arms, ammunition and supplies was later given a large share of the credit for driving the Japanese out of Burma.



The Africa-Orient Division also flew supplies to China over the Himalayas, a route known as the "Hump", one of the wildest, most rugged areas on earth with the high mountain peaks and almost constantly turbulent weather. Frequently planes were forced to struggle up to 20,000 feet to clear the peaks, sometimes without oxygen for the crew, often fighting 100-mph winds. Violent updrafts and down-drafts tossed planes around like leaves. Ice was severe. The everpresent enemy fighters also took their toll. One Pan Am plane came back with over 3,000 bullet holes. For three years the flights over the "Hump" were the sole source of U.S. and other outside help to otherwise-isolated China.

In addition to its regular flights across the Atlantic and the Pacific, and into Africa and the Orient, Pan Am allocated aircraft to special, often secret, missions. A Pan Am B-314 flew President Roosevelt and his advisors to the summit conference at Casablanca. Franklin Roosevelt celebrated his sixty-first birthday aboard the Dixie Clipper on January 30th, 1943 while over the Caribbean, on his return trip from his secret meeting in Casablanca with Winston Churchill and Charles De Gaulle.

Other Pan Am aircraft carried top U.S. generals and admirals, Britain's Prime Minister Winston Churchill, the Netherlands Queen Wilhelmina, Greece's King George and scores of other high-ranking diplomats and military men. Pan Am flew more than 700 of these special missions.

Although there were many acts of heroism and moments of high drama, Pan Am's major contribution throughout the war was doing what it had learned to do so expertly in peacetime: the building and outfitting of overseas air bases and the fast, dependable transportation of people and cargo over long distances.

During the war years Pan Am built some 50 airports in 15 different countries, almost all of them in remote, often hostile areas. As the largest air transport contractor to the army and the navy, Pan Am flew over 90 million aircraft miles for the government and made more than 18,000

ocean crossings. An advertising illustration from the Saturday Evening Post, November 22, 1941, shows workers unloading much-needed engines for use on military planes. In the first years of the war, before the operation was taken over by the U.S. Air Transport Command, it ferried 542 bombers and transports to the war zones. Pan Am also trained more than 5,000 military pilots and thousands of mechanics and established schools and procedures for the training of many more thousands.



And Pan Am paid the price: more than 200 employees gave their lives, an unknown number were imprisoned in enemy prison camps and at least a dozen aircraft were lost.

Not many people know about Pan Am's role in World War II, there was almost no publicity. There were no medals, no glory. It was all done in the line of duty. Pan Am's herculean efforts to keep supply lines open throughout the world was one of America's most valuable secret weapons. When the war ended, Pan Am could look back with pride on a job well done. Its unique experience, gained during years of pioneering air transportation in Latin America and across the Atlantic and Pacific, had been the basis for the country's entire wartime international transport operations and significantly influenced the war's outcome.

The use of Pan Am to directly support the War effort was so beneficial that it was subsequently replicated in many instances! But a slight deviation was affected through the purpose forming of "Airlines" to support military operations! Not the least of these were the "Airlines" formed by the USA's Central Intelligence Agency (CIA). The CIA set-up "Air America", "Civil Air Transport" (CAT), "Bird & Sons Inc." (Bird Air), "Arizona Helicopters", "Continental Air Services" (CASI) and "Southern Air Transport" (SAT) to name a few!

After the war, Pan Am went from strength to strength, it was the launch customer of the Boeing 707, placing an order for 20 in October 1955 and in April 1966, it was the first to order the Boeing 747, placing a \$525 million order for 25.

At its peak in the late 1960s and early 1970s, this mighty company advertised under the slogan,



the "World's Most Experienced Airline". It carried 6.7 million passengers in 1966, and by 1968, its 150 jets flew to 86 countries on every continent, except for Antarctica, over an unduplicated scheduled route network covering 81,410 miles (131,000 km). The

number of scheduled destinations served peaked at 160. During that period, the airline was

profitable and its cash reserves totaled \$1 billion. Most of its routes were between New York, Europe, and South America and between Miami and the Caribbean. In 1964, Pan Am began providing a helicopter shuttle service between New York's three main airports and Lower Manhattan.

It also owned the InterContinental Hotel chain and had a financial interest in the Falcon Jet Corporation which held exclusive marketing rights to the Dassault Falcon 20 business jet in North America. The airline was furthermore involved in creating a missile-tracking range in the South Atlantic and operating a nuclear-engine testing laboratory in Nevada. At the height of its success, the airline was well regarded for its modern fleet and experienced and professional crews. Cabin staff were multilingual and usually college graduates, frequently with nursing training. During this period, Pan Am's onboard service and cuisine, inspired by Maxim's de Paris, were delivered "with a personal flair that has rarely been equaled."

Unfortunately, Pan Am had invested in a large fleet of new Boeing 747s in the expectation that demand for air travel would continue to rise. This was not the case as the simultaneous introduction of a large number of these high-capacity aircraft by Pan Am coincided with an economic slowdown. Reduced demand for air travel following the 1973 oil crisis made the airline industry's overcapacity problem worse, leaving Pan Am with its high overheads and fixed costs as a result of a large decentralized infrastructure in a vulnerable position. In addition, high jet fuel prices and the large number of older, less fuel-efficient narrow-bodied airplanes in its fleet significantly increased the airline's operating costs. Federal route awards to other airlines, such as the Transpacific Route Case, further reduced the number of passengers Pan Am carried, as well as its profit margins.



In September 1974, a group of Pan Am employees published an advertisement in The New York Times to register their disagreement over federal policies which they felt were harming the financial viability of their employer. The discrepancies in airport landing fees, such as Pan Am paying \$4,200 to land a plane in Sydney, while the Australian carrier, Qantas, paid only \$178 to land a jet in Los Angeles. The ad also contended that the United States Postal Service was paying foreign airlines five times as much to carry US mail in comparison to Pan Am. Finally, the ad questioned why the Export-Import Bank of the United States loaned money to Japan, France, and Saudi Arabia at 6% interest while Pan Am paid 12%.

By the mid-1970s, Pan Am had racked up \$364 million of accumulated losses and its debts approached \$1 billion. This threatened the airline with bankruptcy. Many attempts were made to keep the aircraft afloat but uunfortunately, Pan Am collapsed on the 4<sup>th</sup> December 1991

#### From our WTF department:

"We are living in complex times where doing the same thing may not be enough. Our goal is to help you leverage culture to drive your strategy and achieve new levels of performance. With deep research into culture fit to strategy, an array of innovative diagnostic approaches and a team of organisational culture change experts, we can help your organization leverage its unique culture for future success."

"The AHRC has announced the decision to end its support for resource enhancement through the discrete responsive-mode scheme, but to continue to support the enhancement of research resources alongside a process of research within the Research Grants scheme, and to establish a scheme in strategic mode through a series of communication activities with the community.

(The Arts and Humanities Research Council (AHRC) Strategic Resource Enhancement Programme in the United Kingdom)

"The EsseNTial Learnings are organised into the Inner Learner, Creative Learner, Collaborative Learner and Constructive Learner domains. Each domain has a set of culminating outcomes and developmental indicators to help map a learner's progress through the Key Growth Points and Bands."

(Northern Territory Education Department)

"Strategic Capability Solutions focuses on the development of transformational capabilities, technologies and processes, designed to deliver continued business success and shareholder value for BAE Systems and more agile, flexible and cost-effective solutions to the Company's customers."

(BAE Systems, designer and manufacturer of advanced missile systems)

Seen on a lamp post in Perth.



# Spotify.

<u>Spotify</u>, one of the world's most popular streaming music services, has finally been launched in Australia with access to more than 16 million songs. The service can be enjoyed on your computer, smartphone or tablet so your music can always be within easy reach.



Spotify comes in 3 different versions:

- Spotify Free: A completely free music service with on-demand access to more than 16 million tracks on your computer. The free service does feature advertising on the desktop app.
- **Spotify Unlimited:** This takes all of the features of the Spotify Free account and removes all the ads while listening on your computer for \$6.99 a month.
- **Spotify Premium:** The top of the range Spotify experience provides ad-free aaccess all areas to listen to music online and offline on your computer, iPhone, iPad or Android smartphone and tablet for \$11.99 a month.

It's a bit complicated and it works with Facebook, if you want to have a play with it, it's FREE, and you can download it <u>HERE</u>.

Jazz – if you like some cool jazz music playing in the background while you work, click <u>HERE</u>, it's excellent.

#### A question of Golf Ethics.

What if you were playing in the club championship tournament finals and the match was halved at the end of 17 holes. You had the honour and hit your ball a modest two hundred fifty yards to the middle of the fairway, leaving a simple six iron to the pin. Your opponent then hits his ball, lofting it deep into the woods to the right of the fairway. Being the golfing gentleman that you are, you help your opponent look for his ball. Just before the permitted five minute search period ends, your opponent says: "Go ahead and hit your second shot and if I don't find it in time, I'll concede the match." You hit your ball, landing it on the green, stopping about ten feet from the pin. About the time your ball comes to rest, you hear your opponent exclaim from deep in the woods: "I found it!". The second sound you hear is a click, the sound of a club striking a ball and the ball comes sailing out of the woods and lands on the green, stopping no more than six inches from the hole.

Now here is the ethical dilemma: Do you pull the cheating bastard's ball out of your pocket and confront him with it or do you keep your mouth shut?

The perfect man and woman Click HERE

Like potatoes? <u>HERE's</u> a great tip!!

#### Windows 7.

We stole this from Bob Webster's site, don't tell him - he doesn't know we have it!!!

"There are a lot of things in Windows 7 that I find irritating. I have let some of these go for a year or two, but I have finally decided that several Windows 7 "features" have no redeeming social graces and should be banned from the planet, beginning with my computer. Here are some Windows 7 customizations I have made:



1. In Windows Explorer, if you click on the CD drive while it's empty, it displays a message asking for a disk, which might be OK, but it also opens the drive door, and then I have to close it. This is quite rude and I do not like it. The Solution: Disable Windows CD burning in the drive, using either a registry change or the group policy editor if you have one.

Click <u>HERE</u> to see how to do it. You can still use CD burning applications.

- 2. In Windows XP, there was an icon down in the lower right part of the screen, next to the time, that flashed whenever there was internet activity. With this I could tell when some misbehaving software was trying to access the internet without my knowledge, such as Adobe trying to upgrade some utility I have never used. These flashing tubes are missing on Windows 7, but now I've found them. They're HERE.
- **3.** A Tip! Press Alt-D to jump the curser to the address bar of a browser or Windows Explorer.
- **4.** Classic Explorer Shell is really nice for fixing most of the dumb things Microsoft did to Windows Explorer. And it is configurable, in case you are demented enough to like some of those dumb things. Here are some handy things you can change with Classic Explorer Shell:
  - **Disable Breadcrumbs** -- This leaves the file path (such as "D:\junk222\test") in the title bar instead of some odd names with triangles.
  - Navigation Pane -- The Navigation Pane is the sidebar on the left of Windows Explorer. You can set it like XP was, with the vertical dotted lines. It's not as pretty, but it's a lot quicker to understand at a glance. (To help with this, I also name my hard drives "-" to make it easier to see the letters.
  - Copying Files -- In Windows 7 when you copy files, there is a large dialog with too little information unless you click "show more details". You can default to "show more details" with Classic Explorer Shell.
  - File Overwrite -- When you are copying files with Windows 7 over existing files, a dialog box comes up with big pictures and a bunch of text, and no easy way to

- make the selection with the keyboard. Classic Explorer Shell lets you replace this with the XP style that is clear, concise, and works with a single shortcut key.
- Classic Start Menu allows multiple columns in the Programs menu. This is important for me because I have so much stuff installed that it doesn't fit in a single column and it's too slow to scroll down to find a program with the original Windows 7 Start Menu.
- Details Pane and the Preview Pane. You can turn off the Details Pane and the Preview Pane in Windows Explorer using the Organize button in the Command Bar (that menu that's under the regular menu). After you do this, you can disable the Command Bar itself. This is handy on a laptop that doesn't have a lot of screen height to waste. The settings for the Details Pane and Preview Pane disappear along with the Command Bar, so you can either replace it temporarily or use the registry if you want to change these after you remove the Command Bar. HERE are details on all this.

<u>SevenForums.com</u> is probably the best site for Windows 7 information. You can search for information, ask questions, and read tutorials.

I would just like to share an experience with you and it has to do with drinking and driving. I have had brushes with the authorities on the way home from odd events over the years. Well at last I've done something about it. Last night I was out for a few drinks with some friends and had way too much beer and wine. Knowing full well I was drunk, I did something I've never done before. I took a bus home. I arrived home safely and without incident which was a real surprise, since I had never driven a bus before.

#### **RAAF** Deaths since Vietnam.

Click <u>HERE</u> for the latest info on RAAF deaths since Vietnam. If anybody has updates, corrections, etc please send them to John Howard at <u>gailandjohn6@bigpond.com</u> who continues to update the Vietnam Veterans files.

# Cigarettes are like big red roos!

They are perfectly harmless until you put one in your mouth and set it on fire!

## Important Federal Court Decision.

#### Special Rate and Intermediate Rate pension claims.

Special Rate and Intermediate Rate (IR) disability pensions are payable to veterans who are severely incapacitated and unable to earn a normal wage, solely due to their service-related disabilities.

The Full Federal Court decided in the case of Connell that a reduction in work hours was sufficient to meet the Intermediate Rate test of being "prevented from continuing to undertake remunerative work that the veteran was undertaking".

This decision means veterans are no longer required to have completely ceased the work they were undertaking in order to satisfy the requirement of the *prevented test*. For example, if due to a service-related disability alone, a veteran reduced his work hours from full-time to part-time, or from part-time to 20 hours a week or less, and this results in a loss of earnings, he will satisfy the *prevented test* for IR

It is important to remember that a veteran must still satisfy all of the other eligibility criteria including the alone test, which requires that the veteran's service-related disabilities alone are the reason they are unable to work for more than the relevant working hours thresholds.

The Repatriation Commission decided that the interpretation of the prevented test taken by the Full Federal Court should also apply to Special Rate provisions.

For more information on Special and Intermediate Rates, refer to DVA Factsheet DP29 on the DVA website <a href="https://www.dva.gov.au">www.dva.gov.au</a> (you can get it <a href="https://www.dva.gov.au">HERE</a>) or contact

DVA on 133 254 or from regional Australia free call 1800 555 254.

# **Book your own Transport.**

If you receive benefits under the Veterans Entitlement Act (VEA) you can now book your own transport via the DVA's My Account web site. There is now no need for you or your health provider to ring DVA. All you need to do is log onto the site, follow the prompts and make all your Book car with Driver arrangements.



# Funeral insurance plans 'misleading'

Madeleine Heffernan Brisbane Times

A Invocare-funded study undertaken by actuaries Rice Warner found that a person who took out a funeral insurance plan at 60, who lived to 89, would pay \$85,000 in premiums according

to Invocare boss Andrew Smith. The head of Australia's biggest funerals, burials and cremation provider style="background: white" has stepped up his criticisms of funeral insurance plans, which have more than 2 million policyholders as people in



their 60s and 70s seek to spare their loved ones the cost of their funeral.

Invocare chief Andrew Smith said that insurers were "misleading" customers about the prospect of loved ones being left to pay, given an executor of a will has the power to release funds to cover funeral costs. Most people don't appreciate that if you are executor of a will, you can provide evidence of the funeral directors' fees and that is the one expense that the banks are allowed to release funds to cover.

"Really, the insurers are misleading the consumers, saying, 'Don't be caught with a financial burden', because it's the one expense that you access to the estate, through the executor." While Invocare is talking up its book - it has \$325 million funds under management with its own prepaid funeral products - consumer group Choice recently described funeral insurance plans, in which people make contributions for a lump sum at death, as "unnecessary insurance".

"Under some funeral insurance plans, you'll end up paying more in premiums than the value of the cover," Choice said in August. "Prepaid funerals, funeral bonds and life insurance are more cost-effective options for covering your funeral costs." Mr Smith said people in their 60s and 70s had "grown up insuring their cars, their houses, their incomes, their life". "They think they're being very responsible and so their [insurers'] campaign around, 'Protect yourself from the \$6,000 funeral, don't be a financial burden on your kid', is very, very emotionally connecting with that target audience."

"Their campaign is, for less than a cup of coffee a day, you're protected. By the end of it, you're paying quite a big amount in premiums as the older you get, the more premiums you pay.."

Another report by the securities regulator found funeral insurance seemed "likely to attract customers in the 60-plus age range, particularly those who are ill, or respond to being made to feel guilty about leaving the family with a financial obligation". The report said it was "of concern that there is so little understanding of the limitations of funeral insurance policies, the increasing premiums, the total amount spent, the failure-to-pay clauses and the real cost of funerals".

"Also concerning is that there was little evidence of any real understanding of the existence of alternative methods of paying for a funeral."

BUT!!! What has to be remembered is this is an insurance!!

- When you insure your car and don't have an accident does that mean you've wasted your money?
- When you insure your house and it doesn't get destroyed in a fire or cyclone, does that mean you've wasted your money.

We don't think so. You could take out car insurance and write off your car tomorrow, or you could insure your house and have a semi hit it tomorrow - similarly, you could take out funeral insurance today and (heaven forbid) drop dead tomorrow. You pays your money and you takes your chances.....It's your decision!!

## Claiming travelling expenses.

If you are covered by the VEA, there are two ways to claim travelling expenses, one is via **My Account** and the other is via the D800 Claim for Travelling Expenses Form.

Below are the pro's and con's for using each method.

Questions	My Account	D800 Claim form
If I'm eligible, what travelling	Kilometres, parking fees, road	Same as for MyAccount plus
expenses can I claim	tolls, taxi and public transport	you can claim for
	costs.	accommodation, air, rail and
		other forms of transport.

How many trips can I claim	Up to ten round trips per claim	Two per claim form, but you can submit multiple claim forms.
How many providers can I identify on any claim	Multiple	One
Do I need a health provider's signature	No	Yes, for trips ove 100 kms (round trip)
Can I claim for road trips over 100km round journey	No	Yes

#### **DVA's Wizard.**

DVA recently released an online Entitlement Self Assessment Wizard where you can see if your are entitled for any of DVA's entitlements. Although the Wizard does not guarantee entitlements once you have completed the form it will provide you with tailored information on rehabilitation, compensation, health and/or income support benefits.

You will find it HERE.

# Blessed are those who are cracked, for they are the ones who let in the light!



Ok, Ok!! – I'm going back to my room now!!