MyAccount

MyAccount Registration



To use MyAccount, you must first register.

 Call the DVA Veterans' Access Network (VAN) on 1800 173 858 and request a MyAccount registration number.

Write this number down.

 Go to https://myaccount.dva.gov.au The DVA Online Services screen displays.



The Acknowledgement screen displays.

Click Yes, I wish to proceed

The Identity questions screen displays.

- 5. Enter your **Date of birth**.
- 6. Enter your MyAccount registration number.
- 7. Click Submit

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The confirmation screen displays.

8. Click Continue

The australia.gov.au screen displays.

If you do not have an account with australia.gov.au, continue with step 9 below.

If you already have an account with australia.gov.au, enter your existing login details and click Continue. The DVA MyAccount Terms and Conditions display. If you accept these, registration is complete and the MyAccount Home screen displays.

To access MyAccount in future, click Login on the DVA Online Services screen.

9. Click Register Now!

The Terms and Conditions screen displays.

- 10. Read the terms and conditions and scroll to the bottom of the page.
- 11. If you agree, select the Yes radio button.
- 12. Click

The Choose a Password screen displays.

- 13. Enter your new password.
- 14. Enter your new password again.
- 15. Click

The Secret Questions and Answers screen displays.

- 16. Type 5 secret questions and provide answers.
- 17. Click

The Finish screen displays.

australia.gov.au	
Step 4 - Finish	Registration Summary
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18. Record your User ID.

If you lose this User ID, you will need to recommence the registration process.

- 19. Select the method you used to record your User ID.
- 20. Click Continue

The DVA Terms and conditions screen displays.

- 21. Read the terms and conditions and scroll to the bottom of the page.
- 22. If you agree, select the <u>Yes</u> radio button.
- 23. Click Continue

The MyAccount Home screen displays.

Australian Government Department of Veterans' Affairs	MyAccou	unt					Welcome John B B Citizen 2
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You have successfully registered for and accessed MyAccount.

To access MyAccount in future, click Login on the *DVA Online Services* screen.